

# Patients First and Improving Health Outcomes

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**Ontario**

Local Health Integration  
Network

Réseau local d'intégration  
des services de santé

# Patients First

Effective Integration  
of Services and  
Greater Equity

Timely Access to, and  
Better Integration of,  
Primary Care

More Consistent and  
Accessible Home &  
Community Care

Stronger Links to  
Population &  
Public Health

Inclusion of  
Indigenous Voices in  
Health Care Planning

1. Identify **LHIN sub-regions** as the focal point for integrated service planning and delivery. LHINs would take on accountability for sub-region health service planning, integration and quality improvements.
2. LHINs would take on responsibility for **primary care planning and performance improvement**, in partnership with local clinical leaders.
3. **Transfer responsibility** for service management and delivery of home and community care from Community Care Access Centres (CCACs) to the LHINs.
4. **Linkages between LHINs and boards of health** would be formalized to integrate a population health approach into local planning and service delivery across the continuum of health care.
5. The LHIN system will be more inclusive of Indigenous voices through **a stronger role in system planning** and service delivery that will enable culturally appropriate care and incorporating traditional approaches to healing and wellness.

## Local Initiatives

- Building relationships with our 4 First Nation communities
- Including Indigenous and Métis representation at LHIN planning tables
- Beausoleil First Nation Patient Navigator
- Transportation Program at Moose Deer Point First Nation
- Indigenous Cultural Safety Training

## Question

Through Patients First, there is opportunity for the Ministry and the LHINs to work with Indigenous and Métis partners to strengthen Indigenous and Metis voices in system planning and service delivery.

How can the NSM LHIN strengthen Indigenous and Métis voices locally in system planning and service delivery?