The North Simcoe Muskoka Local Health Integration Network (LHIN) is one of 14 local organizations in Ontario that plan, coordinate and fund local health services and deliver high quality home and community care to patients and families. The North Simcoe Muskoka LHIN is committed to health improvement, innovation, and the establishment of collaborative partnerships to improve population health, patient experience and value for money across the health care system.

LHIN staff incorporates the best aspects of teamwork and continuous learning as they work with the local community to ensure the best health outcomes for everyone. If you have a passion for excellence, this is your opportunity to make a difference as part of a dynamic team transforming the Ontario healthcare system.

Business Intelligence Analyst

Reporting to the Manager, Business Intelligence and System Performance, this position is responsible for collecting, consolidating and analyzing data queried from large data sets and multiple data sources. The Business Intelligence (BI) analyst will develop, disseminate and present information that supports operational, management and strategic decision making for regional health system management and delivery of home and community care. The BI analyst will also educate and train others in the understanding and use of information.

Key Responsibilities

- Develops and maintains an expert understanding of the content, quality, sources and meaning of data in home and community care and health system data holdings
- Extracts, aggregates and analyzes data from multiple sources including large SQL databases
- Provides integrated financial, statistical, and clinical information to support evidence-based decision-making
- Collaborates closely with other teams, managers and directors to understand and inform their information needs and priorities
- Provides data, reports, analysis and interpretation of information to support: home and community care operations; health system planning; LHIN management reporting including scorecards, dashboards and indicators; LHIN strategic projects; and external reporting requirements
- Develops and maintains tools and BI infrastructure including worksheets, stored procedures and cubes to support efficient self-serve access to reports and information

- Identifies gaps in current availability and accessibility of information and defines and implements solutions to close the gaps
- Supports definition, development and reporting of key indicators for health system and home and community care performance management, quality improvement and accountability reporting
- Presents results of analysis and interpretation to internal audiences
- Ensures data integrity and compliance throughout the project life cycle
- Provides support for BI and cross-functional projects, ensuring BI requirements are considered in decisions about business processes or data standards
- Develops and implements educational tools and materials to facilitate the use of information as a strategic resource
- All employees are accountable to follow safe practices related to the security and privacy of information
- Other duties as assigned

Your qualifications and experience will include:

- University degree in health analytics or University degree with relevant experience in health policy & planning, statistical analysis, data management or health economics required
- Experience with the manipulation and extraction of information from large data holdings
- Excellent computer skills including spreadsheets, databases and word processing
- Demonstrated abilities in data analysis, interpretation, and report generation
- Experience with SQL, SQL Server Reporting Services, and SQL Server Analytical Services preferred
- Knowledge of the health system, and health patient information systems an asset
- Experience with Geographic Information Systems software and data an asset
- Skills with statistical tools and methods an asset
- Demonstrated ability to collate and analyze data and present information in easily understandable and actionable forms
- Excellent organizational, project management, interpersonal and teamwork skills including managing multiple priorities
- Effective communication with internal and external stakeholders which includes respecting and valuing others, active listening and facilitating healthy relationships
- Customer service philosophy
- Proficiency in French is an asset

To apply for this position, state ' BI Analyst" in the subject line of your email and send with your résumé to nsm.careers@lhins.on.ca .

The LHIN is governed by the requirements of the *French Language Services Act* and therefore encourages applications from French speaking candidates.

The LHIN is committed to accommodating people with disabilities as part of our hiring process. If you have any special requirements during the recruitment process, please advise Human Resources.

We thank all applicants who take the time to apply, however, only those invited for an interview will be contacted.
As part of the mandatory screen process the LHIN requires professional references, verification of academic training, professional accreditation, plus a current Criminal Records Check.